

# *Hosted Outlook Exchange 2003*



Communications is no longer about competing products, but about competing business models. The ability to do more with less has become critical in maintaining competitive advantage.

**Qudo helps you do this.**



## Hosted Outlook Exchange 2003 From Qudo

**Qudo delivers the collaborative benefits of Outlook Exchange 2003, the world's leading email messaging solution, as a simple per user per month charge.**

This is more than just a server, a licence and someone to install it. What about your anti-virus protection, anti spam, offsite storage, management tools and Disaster Recovery.

### **What happens when your server fails or you need additional users?**

Qudo provides a secure, highly available, managed service that delivers Microsoft Exchange functionality to your desktop in minutes.



## Express and Premium Packages

### Qudo Hosted Exchange 2003 is delivered in two packages; Express and Premium, each with a different user interface.

This allows the service requirement, and associated cost, to be matched to individual user requirements.

- **Qudo Outlook Express** is an email only service delivered through the Outlook Express client that is shipped with Windows XP
- **Qudo Outlook Premium** includes the full collaborative capability of Exchange including Group Contacts, Public Folders, Shared Calendars and Scheduling etc
- **Secure Web Access** from anywhere in the world is included for both the Express and Premium options

## Advantages

You no longer need the expensive hardware and support overheads to deploy Exchange in your business. After all, you want the benefits of asset ownership, not the risk and cost.

### The Qudo Advantage

#### **Zero Capital Outlay**

There is no hardware or software outlay required to deploy Qudo Hosted Exchange. An Outlook 2003 client is included with our Premium service.

#### **Zero Specialist Staff**

You no longer need an "Exchange Guy" on the team. All back office maintenance and patching functions are the responsibility of Qudo

#### **Scalability**

New users can be added or removed in increments of 1 or 1000, it makes no difference to Qudo service delivery

#### **Location Independence**

Multi site solutions can be deployed at no additional cost as Qudo Hosted Exchange can be accessed over any Internet connection. There is no requirement for VPN's between sites.

#### **Speed of Deployment**

New users can be added almost immediately. Using our supporting introductory notes, even non IT savvy users can configure their Outlook client for Qudo within minutes.

#### **Managed Migration**

When migrating from an existing Exchange platform we can take all of your current mailbox messages and Outlook Contacts [including Group Contacts] across to Qudo. Of course, you keep your current email addresses also.

#### **Web Based Administration**

New users can be added, removed and edited within our fully secure web portal.



## The Qudo Exchange Network

**Qudo Hosted Exchange is a fully managed solution and our responsibility for security and robustness is one we take seriously.**

**Our Exchange infrastructure is fully redundant and distributed across two data centres for an assured level of service continuity.**

### Anti-Virus and Anti Spyware

Qudo Hosted Exchange utilises server level anti-virus that delivers advanced file and content filtering capabilities through the use of four leading anti-virus scan engines. In this way our users get high quality performance and the most up to date protection possible.

Virus updates are pushed from the manufacturer to Qudo automatically to protect against even the most rapidly spreading threats.

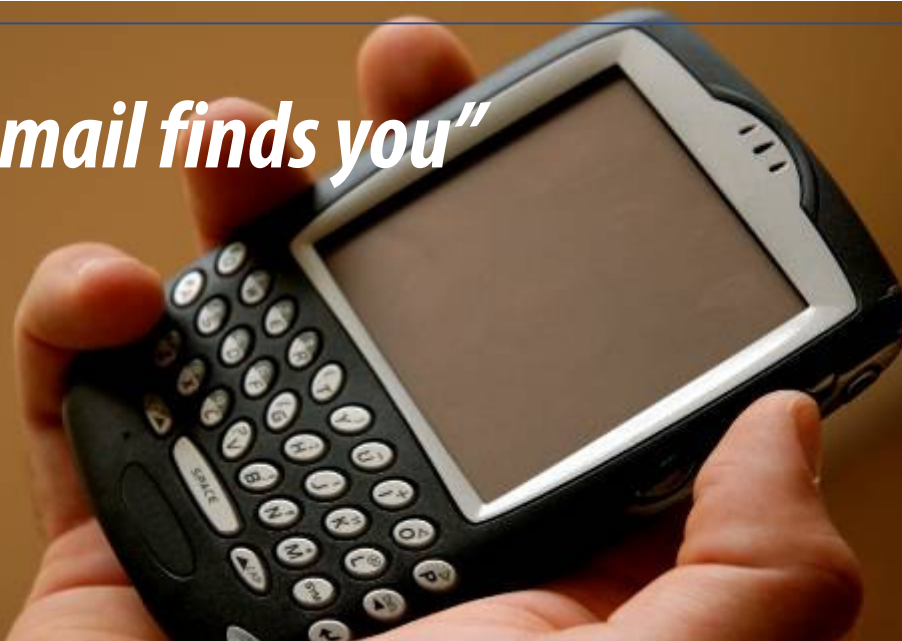
### Anti Spam

Our commitment is to deliver the minimum level of unsolicited, spam or junk emails to our users. Like our anti-virus policy, this is achieved through a tiered approach using different filters from the worlds leading vendors. Users receive a summary email each day of messages that have been Junked, allowing them the chance to retrieve anything legitimate that may have been captured.

### Storage

All customer data is stored on two Storage Area Networks [SAN's] located in separate data centres. Within each SAN the data is further duplicated to provide full availability in event of disc failure. The whole storage system is backed up continuously to a tape library. Qudo storage and archiving meets the legal requirement for Data Protection compliance.

*“your email finds you”*



## Qudo BlackBerry – Email Mobility

Qudo BlackBerry is a wireless extension of the Qudo Hosted Microsoft Exchange platform that allows you to send, receive, forward and reply to messages, as well as view and amend your Calendar, almost anywhere on the planet. With Qudo Hosted BlackBerry technology, your email is pushed to your chosen mobile device.

**Your email finds you.  
No dialling-in.  
No initiating connections.  
Always On.  
Everywhere.**

### Key Benefits

- **Synchronization**  
All inbound/outbound messages seamlessly integrate and synchronise with the Qudo Hosted Exchange platform
- **Attachment Viewing**  
Users can view popular document formats [Microsoft Excel, Word, PowerPoint, Adobe PDF, ZIP and image files] on their device
- **Data Encryption**  
All inbound and outbound messaging is encrypted and decrypted by the Qudo Hosted BlackBerry service

## Contact Us

### Contact us to find out more

Telephone 0800 195 7978  
Email [tellmemore@qudo.co.uk](mailto:tellmemore@qudo.co.uk)  
Address Connect House, 21 Willow Lane, Mitcham, Surrey, CR4 4NA  
WWW [www.qudo.co.uk/products-services-ms-outlook-exchange.html](http://www.qudo.co.uk/products-services-ms-outlook-exchange.html)

