

HOSTED PBX

VANILLAIP HOSTED PBX IS A CLOUD BASED TELEPHONE AND COLLABORATION PLATFORM. DESIGNED TO REDUCE COSTS AND IMPROVE USER EFFICIENCY. VANILLAIP SMART CLOUD MAKES IT EASIER FOR YOUR CUSTOMERS TO CONTACT YOU AND QUICKER FOR YOUR BUSINESS TO RESPOND. DRIVE YOUR BUSINESS FORWARD WITH REAL-TIME, INTEGRATED COMMUNICATIONS SOLUTIONS FROM VANILLAIP

ENSURING CUSTOMER SATISFACTION AND MAXIMISING WORKGROUP COLLABORATION IS NO LONGER ABOUT COMPETING PRODUCTS, BUT ABOUT COMPETING BUSINESS MODELS. THE ABILITY TO DO MORE WITH LESS HAS BECOME CRITICAL IN MAINTAINING COMPETITIVE ADVANTAGE.

VANILLAIP SMART CLOUD HELPS YOU DO THIS.

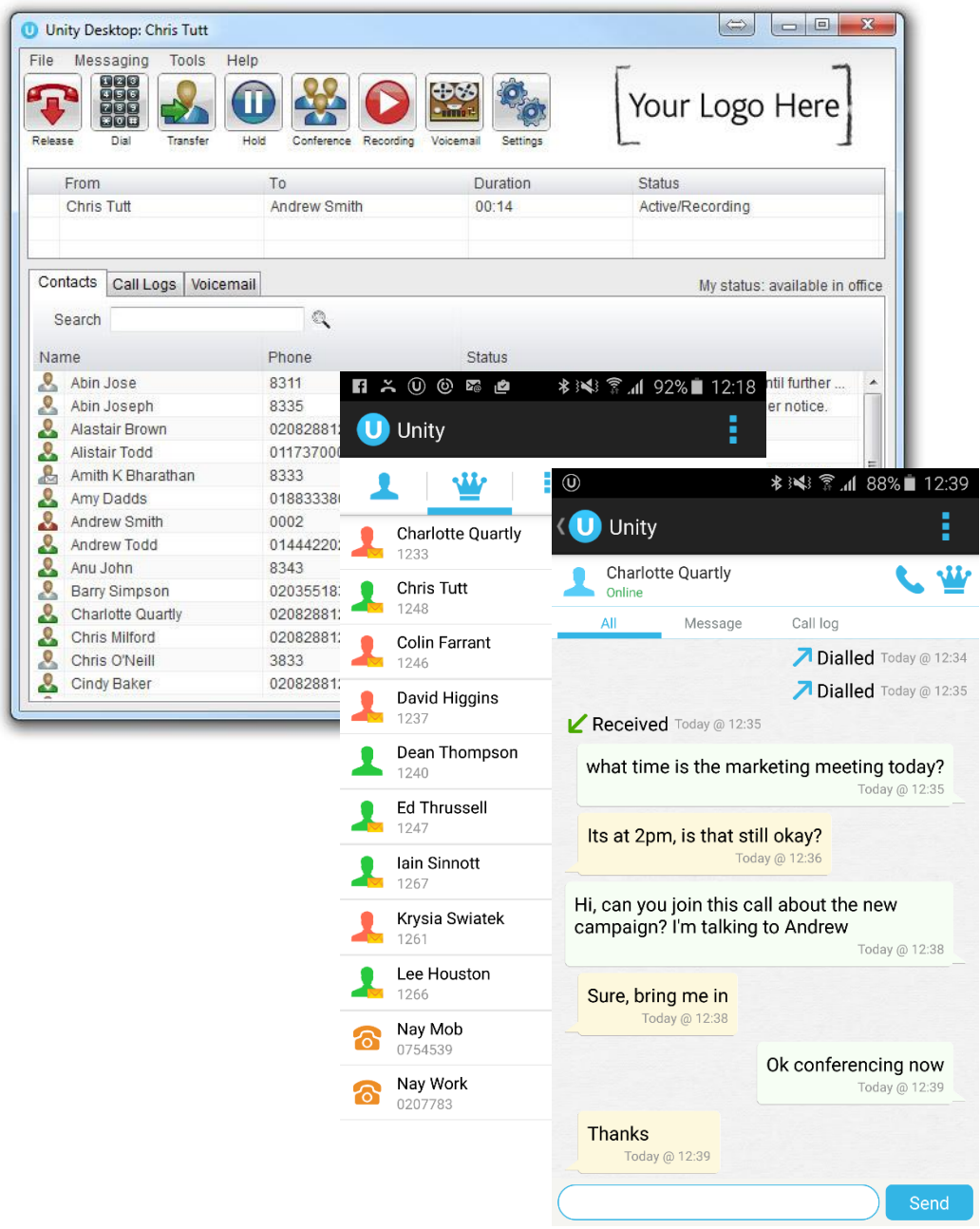
As a completely virtual cloud solution, VanillaIP provides all the business benefits of the latest technology without the burden of owning the technology assets and housing them on-site. All service is delivered as a monthly user subscription providing enterprise feature sets for business of any size.

INTELLIGENT WORKING WITH VANILLAIP

- Full PBX functionality
- One Number for Find Me/Follow Me
- Call Recording with Pause/Resume
- Home Worker & Multi Site Support
- Apps for PC, Mac, Mobile
- Desktop Sharing
- Number porting – Keep your existing numbers
- Hunt Group, Auto Attendant and Call Routing
- Reception Console
- Instant Messaging & Presence
- Sophisticated IP Handsets
- Hot Desking
- Mobile Twinning
- Voicemail to Email
- Conference Bridge
- Multi Phone

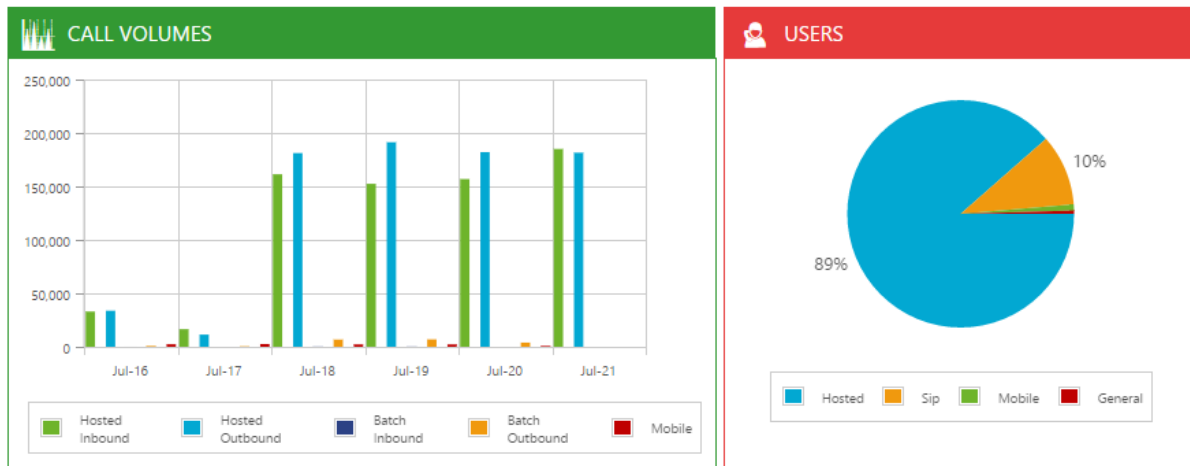
UNITY DESKTOP AND MOBILE APPS

Our Unity apps provide an intuitive and friendly interface to access all the features on the VanillaIP platform. Available on PC, Mac, iPhone, Android and Windows Phone, these apps allow users to share instant messages, change their status, make and receive calls and see the availability of their colleagues. With Outlook and CRM integration, and controlled with drag & drop and click-to-dial.



UBOSS MANAGEMENT PORTAL

Uboss is a web based portal that provides a central management interface that manages all elements of the VanillaIP solution. These include moves and changes, such as adding users, changing hunt group membership, accessing call logs and call recordings. Dashboard widgets provide a snapshot of activity across all users and with a roles and privileges based hierarchy of access, Uboss access can be tailored to all job requirements.



FIVE THINGS YOU NEED TO KNOW

- EVERYTHING ON-DEMAND**
 VanillaIP Hosted PBX will grow with you. Add new users, services, numbers, call centres and sites as almost immediately. Scale gracefully without limits.
- NO OBSOLESCENCE**
 Our cloud platform is simultaneously used by thousands of businesses in the UK and around the world. We constantly evolve the platform and new features are immediately available for all users, regardless of how long they have been connected
- SELF MANAGE**
 Managing the system is as easy as browsing the web. System administrators can make changes and pull down reports immediately, without contacting our Support team. We're still here if you need us though!
- REDUCED UPFRONT COSTS**
 As a SaaS monthly subscription service, Hosted PBX greatly reduces upfront costs. Because we don't need to install big bulky boxes on-site we can also deliver service quickly to get you up and running.
- ROCK SOLID RELIABILITY**
 Our network is geographically redundant and fully secure with automated fail-over and tiered replication of important network components. Our contracted SLA is 99.999% uptime so you can trust us to deliver the service you need

MULTI-SITE AND HOME WORKER SUPPORT

Communication models should reflect business models. If you conduct business in three geographically discreet locations, then there are synergies to deploying one virtual PBX across all three sites. More than anything else, VanillaIP provides this independence; independence of location, independence of size, independence of functional user requirement, device and access media.

VANILLAIP HOSTED PBX IS BUILT ON BROADSOFT, BRINGING TOGETHER

THE “BEST OF BOTH WORLDS”; THE RELIABILITY, FUNCTIONALITY, RICH APPLICATION SETS OF A PBX WITH THE FLEXIBILITY AND UBIQUITY OF IP NETWORKS.

LET US WORRY ABOUT THE TECHNOLOGY, YOU CAN JUST FOCUS ON YOUR BUSINESS.
